Granger Privacy Policy

Effective December 13, 2022

This policy explains how grangerwasteservices.com ("Granger," "we," or "us") may collect and use your information.

How We Collect Information

**Information Provided by Your Web Browser**

The grangerwasteservices.com website provides information about our services and gives our customers the opportunity to contact us. You do not need to provide us with any personal information if you simply want to browse through our website and learn more about our services. Like many other websites, we may record information that your web browser routinely shares, such as your browser type, browser language, software and hardware attributes, the date and time of your

visit, the website from which you came, the geographical location of the Internet Protocol

address and the pages on this site that you visit. This will generally be anonymous data that we

collect on an aggregate basis. We will not try to associate anonymous data with your personally

identifiable data.

**Personal Information You Provide**

We may also collect information that you choose to provide to us on a voluntary basis. For

example, if you have a question about our services, you can use the Contact Us page to submit

your question to us, and we will use the information to respond to your request. If

you elect to pay your bills through grangerwasteservices.com, we will ask you to create an account that includes personal information, such as your name, home address, phone number and e-mail

address. It will always be your choice whether or not you want to submit your personal

information to us.

**Use of Cookies**

As is commonly done on websites, we may use cookies and similar technology to keep track of

our users. A “cookie” is a small text file containing alphanumeric characters that is stored on your

computer and uniquely identifies your browser. If you are simply browsing on our website, the

cookies we use last only as long as your session on our website; however, if you have created

an account to pay your bills, we will also use cookies that remain on your computer between

visits so that when you return to our site we can remember who you are and your preferences. We

may allow third parties who provide services for our site to place cookies on your computer that

assist us in analyzing usage data. We do not allow third parties to collect your personal

information from our website.

You can manage these cookies. For example, you can configure your browser to accept all

cookies, reject all cookies or notify you when a cookie is set. If you disable cookies, however, it

may interfere with the functionality of our site and you may not be able to use all the features

on our site.

**What We Do with the Information We Collect**

We will generally use the information that we collect to provide requested services and to

monitor and analyze visitor activity on our website. The following provides a more specific

discussion of our uses and disclosures of the information that we collect.

**Your Contact Information**

When you provide us with your name and e-mail address, we will use that information to provide

services related to this website. For example, if you establish a user account to pay your bills, we

may send you an e-mail confirming your registration. If you send us a question using our Contact

Us form, we will use the contact information you provided us to respond. We may incorporate

your contact information into our customer database. If you have established an account and

forget your username or password, we will use your e-mail address to send you an e-mail to help

you log on.

We may also from time to time send communications informing you of our services, special events

or general customer information. You may opt-out of receiving communications from us by

following the opt-out instructions in the emails. We do not ask for personal or account information

in an e-mail unless you have contacted us first and we need additional information to be able to

respond. We do not share your name and e-mail address with unrelated third parties for

direct marketing purposes.

**Bill Payment**

If you choose to pay your bills through our site, we may use a third party's payment system to help

us process the payment. We will retain credit card information and each transaction’s identifier on

our servers for as long as you are a customer or as long as legally allowed. We will associate bill

payment information with other information that we have about you in our customer database.

**Information Shared with Our Business Partners**

We may use business partners to help us operate our website or provide other online services.

For example, we may hire a company to host our website and store our data. When we use

business partners we will not allow them to use our data for their own purposes.

**Statistical Analyses of Data**

We will use computer software to analyze the data that is processed through our website to

gather statistical information about the visitors to our site on an anonymous, aggregate basis, but

will not associate this data with personally identifiable data. We use this information to gain a

better understanding of the visitors to our site and to improve our website and product offerings.

We reserve the right to license or sell aggregate information about the visitors to our website,

but this information will not be individually identifiable.

**Business Operations, Law Enforcement and Legal Actions**

We may release your information without prior notice when we believe it is appropriate to

prevent fraud; to comply with law or to cooperate with law enforcement activity or other

governmental request; to respond to subpoenas, court orders or administrative agency requests

for information; to enforce our policies; and to protect the rights, property and safety of our

business and of others. If we ever sell the company, division or business unit that operates this

site, we may also transfer the information we have collected in connection with such sale or

merger.

We will use the information we collect to continuously improve our business and our website

development. Your comments and suggestions about our website development are always

appreciated. Please contact us if you have any comments or suggestions.

**Third Party Websites**

This site may contain links to other websites not affiliated with grangerwasteservices.com. You may have come to this website from a website that is not operated by us. We are not responsible for the

operation of these other sites or the information that they collect from their visitors. If you would

like to know how another site collects and uses your information, please review its privacy policy.

**Changes to Your Information**

The information you provide us can be changed. If you would like to make changes to your

information, please contact us.

**How We Protect Your Data**

We use commercially reasonable means to protect the integrity of our website and limit access

to your personally identifiable information. For example, when you pay bills on our site, we will

use a secure connection to process your payment information and we will store your payment

information on a secure server. We limit access to your personal information to those who have a

legitimate need to use the information. If you have set up an account, you should be sure to

protect your user ID and password to prevent others from being able to access the site in your

name.

**Data Integrity and Retention**

We use the information that we collect about you only for the purposes for which it is collected

and consistent with this policy. We keep information provided to us for as long as we believe

necessary for our business purposes and as permitted by applicable law.

**Changes to This Policy**

Our business and the laws that regulate us change from time to time, and we reserve the right to

change this policy. If we do change this policy, we will post the revised version on this site. If we

propose to change our policy in a way that would permit us to make additional uses of information

that we had previously collected about you, we will provide you with a meaningful way to opt out

of those additional uses.

**Children**

While our site is available for all to visit, you must be an adult to use our bill payment feature.

We will not knowingly collect information about children under the age of 13. If you are under the

age of 13, please do not register as a user and do not submit your personal information.

**Terms of Use**

Every attempt has been made by Granger to ensure that information is accurate, complete, up-to date and reliable, but this cannot be guaranteed. Granger disclaims all responsibility for any loss,

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